

Message from **Don Wehby, Group CEO, GraceKennedy Limited**

Dear GK Customer,

As part of GraceKennedy's extended family, I wanted to personally reach out to you to let you know that as we monitor the spread of COVID-19, the health and safety of our team, you, your family and our stakeholders are our top priority.

To that end, we have implemented several measures to ensure we keep apprised of COVID-19 developments worldwide, so that we can effect measures to protect our team, customers and stakeholders, as we continue to serve you.

A COVID-19 Steering Committee, has been formed which provides continuous updates on the status of the virus worldwide. This Committee also sources and disseminates critical information across the Group on how best to prevent infection from, or spread of the virus.

That Committee has developed policies and guidelines, within the context of GraceKennedy's longstanding Business Continuity and Disaster Preparedness Manuals, which contain the company's Pandemic Guidelines. These robust, detailed and comprehensive documents have allowed us to be in a perpetual state of readiness for an event such as this, and have facilitated the timely implementation of any necessary measures across the business and across the world.

Our Foods and Finance businesses worldwide have also implemented additional safety measures, including increased sanitisation and deep cleaning of our facilities – from corporate offices, to retail outlets, to our factories. The respective businesses have communicated these measures to their respective customers.

This is a time for preparation. It is preparation and not panic, that can make the difference between illness and health. Knowledge is power in uncertain times. The more we know, the better, more informed choices we can make.

May I therefore implore you to follow the media to keep abreast of the developments of COVID-19. Follow the relevant safety tips, and most importantly, if you feel unwell, self-quarantine, and seek medical care through the appropriate channels.

The GraceKennedy family wishes you and yours all the very best, and urges you to take every precaution to be safe.



We care.



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Grace Foods Canada Inc. Statement on Covid-19

Grace Foods Canada Inc. is taking all the necessary steps to play our part in the containment and reduction of the transmission of the Covid-19 virus. We are committed to the protection of our staff while we maintain our service levels to all our stakeholders.

Grace monitors the health and condition of its Staff and sub-contractors which is governed by a policy from our Parent Company (GraceKennedy Limited). All of these measures are intended to minimise the potential exposure to, and spread of the virus. While we continue to diligently monitor the evolving situation daily we are always taking steps to ensure the safety and wellness of our employees. We have identified areas which we consider critical to operate. Within these areas, we have operational continuity plans to ensure we have sufficient resources to keep all areas of the business running (office and distribution centre)

Accordingly, we have decided that all Visitors and Sub-Contractors visiting our offices be screened through a series of questions and have determined that should any of the questions be answered in the affirmative, such individuals will be denied access to our offices. The questions are non-invasive but do seek to determine whether or not these individuals demonstrate any of the symptoms of the virus such as shortness of breath, coughing and high temperature/fever.

GRACE ensures that for its own Drivers (Staff of GRACE) who will be either collecting or delivering from/for customers, that they:

1. Are not experiencing any of the symptoms related to Covid-19
2. Have not been in contact with anyone who has contracted the virus
3. Have not in the last 14 days, visited countries outside Canada that have been identified as a major risk. These countries are constantly reviewed.

Grace has also been working diligently with our suppliers to ascertain any supply chain risk relating to Covid-19 and taking contingency measures where practicable (including building safety stocks and ensuring our suppliers are implementing necessary measures themselves).

Grace will continue to monitor the situation as well as Government announcements and will take the necessary steps to protect our work force and ensure business continuity while maintaining supply to our valued customers.

We remain committed to providing the superior service and support that our customers have come to expect of our company throughout this situation.